

How would you design a social robot?



@anastasiaostrow
akostrowski.com

A year-long co-design methodology designing *with* (not *for*) older adults

Anastasia K. Ostrowski, Cynthia Breazeal, & Hae Won Park ♦ Personal Robots Group ♦ MIT Media Lab

WHY?
As more and more robotic systems are being developed for the home, we must understand how users desire to interact with robots.

SO WHAT?
We've heard a...
♦ desire to be involved in programming robots, and
♦ need for methods that support emotional engagement

Older adults desired the following capabilities:
♦ reminders & suggestions
♦ cognitive support
♦ message & video chatting
♦ personalization
♦ robot relationship
♦ autonomy & transparency
♦ security & privacy

Older adults highlighted the following applications:
♦ positive psychology
♦ lifelong learning

THE HOW
28 older adults engaged in all 7 stages of the study
incorporating several methodologies promotes multiple levels of engagement from participants

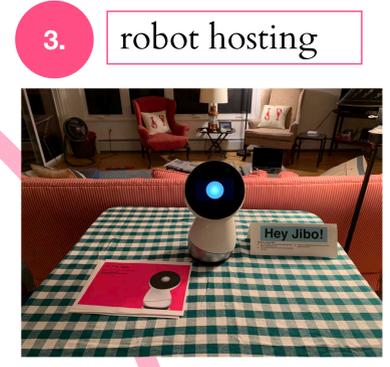
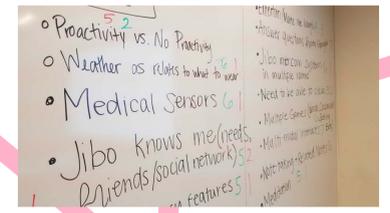
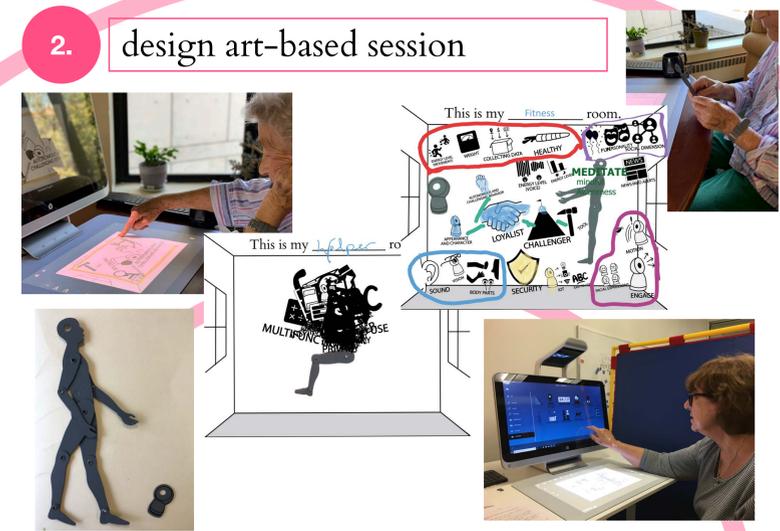
reveal priorities and desired capabilities for social robots

discover initial conceptions and desired functions of social robots and how they change with long-term experience

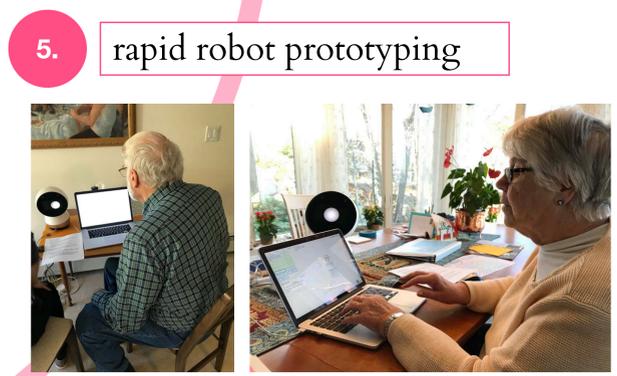
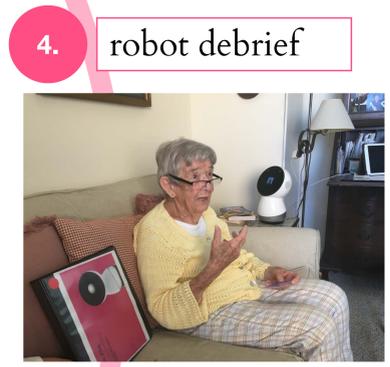
- initial interviews
 - storytelling
 - decision modelling
 - binary choices



work with older adults as co-designers, generating guidelines along side researchers



understand how older adults interact & live with robots



empower older adults to program robots to embody desired functions

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